OPERATIONS TRADE SUPPORT - OPTIONS TEAM - CHICAGO IL

**Years of Experience:** 2 − 5 Years

# JOB DESCRIPTION:

Jump Trading is a globally-positioned, proprietary trading firm that remains on the cutting edge of algorithmic trading. We are a privately funded company and do not rely on outside investors or private equity. With offices in Chicago, London and Singapore, we trade across all major asset classes in the Americas, Europe and Asia. Because of our ongoing commitment to technology and human capital we have become an industry leader, quietly setting the standard for sophisticated trading strategies.

Our managing partners are passionate about supporting the exploration of new strategies and concepts throughout the company. They not only encourage new ideas, they expect them. We are more than 300 people with an incredibly diverse set of backgrounds, but collectively we share in our commitment to innovation and Jump's continued success which has recently expanded operations in the UK and Singapore.   
  
At Jump, potential candidates will find a group of people committed to intellectual rigor, strong teamwork, and the pursuit of great discoveries. We recognize that to remain successful, it is imperative that we continue to hire and retain exceptional talent. We offer exceptional compensation and benefits packages.

This position has primary responsibility for monitoring and supporting of options trading system applications and exchanges.  The individual in this role will solve complex problems that require both technical and business understanding. The candidate will work with traders, back-office, exchanges, and developers to investigate and solve system issues

* Monitor Options trading systems and ensure it runs smoothly
* Research latent orders and liaise with trading exchanges and venues
* Reconcile trades and position breaks
* Identify, troubleshoot and respond to emergency situations impacting traders and/or exchanges
* Interact directly with traders to troubleshoot problems
* Participate in application release deployments
* Participate in change control procedures for rollout from development to production
* Cooperate with System Administrators to assist with forecasting system utilization
* Author process and procedure documentation
* Exhibit solid organizational skills
* Participate in and lead projects
* Conduct deep dive analysis to determine root cause of technical issues